

Terms of Service 1

We offer the **FREE CHECK** to assess whether there is a claim to be made against HMRC for a refund.

This is done before you decide whether you wish to make a claim for any redress you may be entitled to.

This service is completely free of charge, and you are under no obligation to pursue a claim once this free check has been completed.

You can also cancel this free check at any time, at no cost, nor are you obliged to subsequently pursue any claim.

As part of the **FREE CHECK**, we will ask you additional questions about your employment history, your income and your marital status.

Please note that in some cases you may need to provide some additional documents to allow us to confirm your identity (e.g., copy driving licence or passport).

Once the **FREE CHECK** is complete, we will contact you with the results.

You can then decide how you would like to proceed.

If you do not wish to then pursue a claim, we will simply close your file in accordance with our Privacy Policy.

If you wish to submit a claim to HMRC to recover any monies owed to you, you can choose to do this yourself (at no cost).

Alternatively, you can choose to use the expertise of our team.

If you choose to use us, you will verbally enter into a new agreement with us. We will explain the fees payable and terms you would be entering into. We would also send an email confirmation to you which will contain a link to our Terms of Service 2.

You will also have the option to cancel that agreement for free as long as the cancellation request is received within 14 days from the date of the email confirmation.

Finally, we reserve the right to choose not to process a free check. If we do not process the check, we will write to you to confirm this.